

Eric was Saved by Travel Insurance

Vacations are all about creating selfie-worthy experiences...

A life-threatening disease is the furthest thing from a happy, selfie-worthy situation, but Manulife Travel Insurance made it a little easier to handle for Eric.



It was just after Christmas, 2016, when the Kanata, ON native and his family were eagerly anticipating a non-refundable resort vacation in Turks and Caicos. They decided to buy a Manulife Travel Insurance plan with trip cancellation coverage, just in case their kids got sick.

But it wasn't the kids that got sick. Just over a week before their flight, the father of two wound up in the hospital with a frightening diagnosis: flesh-eating disease. Eric chillingly confided, **"They literally say that I was probably within hours of losing body parts and days of losing my life."**

After 22 days in the hospital, a couple of months of home rest, and now fully recovered, he looked back with a chuckle when he said of the initial diagnosis, "There was no question we were not going on that vacation."

While he was in the hospital, his wife reached out to their travel agent, who helped get the appropriate forms ready for their trip cancellation claim. The claim process was "very positive," he said. "The only hard part about it, honestly, was trying to get the doctor to do his piece of it. Just 'cause their priority was saving my life," he added with a laugh.

This story has a doubly happy ending: not only is Eric fully recovered from his brush with mortality, but he, his wife and two kids used their full reimbursement of almost \$19,000 to stay at that Turks and Caicos resort a year later. **"To be able to painlessly get the money back and be able to actually go on the trip that we had planned was great."**

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