

The Mexico Tourism Board

Industry Statement Regarding Incident Involving Tourists Abbey and Austin Conner

July 26, 2017

The Mexico Tourism Board takes any incident involving visitors very seriously. We have been monitoring this situation and have been in contact with the local destination and hotels.

The sympathies of the Mexico Tourism Board, and the entire Mexican tourism industry, go out to those affected. We can confirm the strictest guidelines and processes related to alcohol procurement, handling and serving of guests with the goal of ensuring quality and control are in place by the hotel and industry.

Ensuring the safety of visitors is always a priority, and the U.S. Department of State reminded travelers that “If you choose to drink alcohol, it is important to do so in moderation and to stop and seek medical attention if you begin to feel ill.”

Incidents such as these are extremely rare among the 35 million international tourists who visit Mexico each year, and the entire Mexican tourism industry will continue to work tirelessly to ensure the safety and satisfaction of all visitors.

Thank you.